

**DEPARTMENT OF SOCIAL AND HEALTH SERVICES
MEDICAL ASSISTANCE ADMINISTRATION
Olympia, Washington**

To: Occupational Therapists
Managed Care Plans

Memorandum No: 03-78 MAA
Issued: September 29, 2003

From: Douglas Porter, Assistant Secretary
Medical Assistance Administration (MAA)

For Information Call:
1-800-562-6188

Subject: Occupational Therapy: HIPAA Changes

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| Effective for dates of service on and after October 1, 2003 , the Medical Assistance Administration (MAA) will discontinue state-unique procedure code 0002M. |
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Coding Changes

The Health Insurance Portability and Accountability Act (HIPAA) requires all healthcare payers to process and pay electronic claims using a standardized set of procedure codes. In order to comply with HIPAA requirements, MAA is discontinuing all state-unique procedure codes and will require the use of applicable Current Procedural Terminology (CPT)TM and Healthcare Common Procedure Coding System (HCPCS) procedure codes.

Effective for dates of service on and after October 1, 2003, providers may no longer bill for splints using state-unique procedure code 0002M. Attached is updated replacement page 9/10 for MAA's Occupational Therapy Billing Instructions, dated July 1999, reflecting this change.

Occupational therapists who wish to dispense splints from their office must apply for a Prosthetics and Orthotics (P&O) provider number. You may apply for a P&O provider number by going to MAA's website at the following link: <http://maa.dshs.wa.gov/ProvRel/Index.html> or by contacting Provider Enrollment toll-free at (866) 545-0544.

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Hard Copy Billing Using Expedited Prior Authorization (EPA) Number(s)

With HIPAA implementation, multiple authorization (prior/expedited) numbers can be billed on a claim. If you are billing using a paper HCFA-1500 claim form for supplies or equipment using multiple EPA numbers, you must list the 9-digit EPA numbers in field 19 of the claim form exactly as follows (*not all required fields are represented in the example*):

| |
|--|
| 19. Line 1: 870000725/ Line 2: 870000726 |
|--|

If you are only billing one EPA number on a paper HCFA-1500 claim form, please continue to list the 9-digit EPA number in field 23 of the claim form.

Attached are updated replacement pages 8a-8b, 15-18, and 23-28 for MAA's Occupational Therapy Billing Instructions, dated July 1999, that reflect HIPAA changes.

To obtain MAA's provider numbered memoranda and billing instructions, go to HRSA's website at <http://hrsa.dshs.wa.gov> (click on the Provider Publications/Fee Schedules link).

Expedited Prior Authorization (EPA)

The EPA process is designed to eliminate the need for written authorization. The intent is to establish authorization criteria and identify these criteria with specific codes, enabling providers to create an “EPA” number when appropriate.

To bill MAA for diagnoses, procedures and services that meet the EPA criteria on the following pages, the provider must create a **9-digit EPA number**. The first six digits of the EPA number must be **870000**. The last 3 digits must be the code number of the diagnostic condition, procedure, or service that meets the EPA criteria. Enter the EPA number on the billing form in the authorization number field, or in the *Authorization* or *Comments* field when billing electronically. With HIPAA implementation, multiple authorization (prior/expedited) numbers can be billed on a claim. If you are billing multiple EPA numbers, you must list the 9-digit EPA numbers in field 19 of the claim form exactly as follows (*not all required fields are represented in the example*):

| |
|--|
| 19. Line 1: 870000725/ Line 2: 870000726 |
|--|

If you are only billing one EPA or PA number on a paper HCFA-1500 claim form, please continue to list the 9-digit EPA number in field 23 of the claim form.

Example: The 9-digit authorization number for additional occupational therapy visits for a client who has used 12 OT visits this calendar year and subsequently has had knee surgery would be **870000644** (**870000** = first six digits of all expedited prior authorization numbers, **644** = last three digits of an EPA number indicating the service and which criteria the case meets).

Expedited Prior Authorization Guidelines

A. Diagnoses

Only diagnostic information obtained from the hospital or outpatient chart may be used to meet conditions for EPA. Claims submitted without the appropriate diagnosis, procedure code or service as indicated by the last three digits of the EPA number will be denied.

B. Documentation

The billing provider must maintain documentation in the client’s file to support how the expedited criteria were met, and have this information available to MAA on request.

Washington State
Expedited Prior Authorization Criteria Coding List
For Occupational Therapy (OT) LEs

OCCUPATIONAL THERAPY

CPT: 97110, 97112, 97520, 97530, 97532, 97533, 97535, 97537

| Code | Criteria |
|------|---|
| 644 | <p><u>An additional 12 Occupational Therapy</u> visits when the client has already used the allowed visits for the current year and has one of the following:</p> <ol style="list-style-type: none">1. Hand\Upper Extremity Joint Surgery2. CVA not requiring acute inpatient rehabilitation |
| 645 | <p><u>An additional 24 Occupational Therapy</u> visits when the client has already used the allowed visits for the current year and has recently completed an acute inpatient rehabilitation stay.</p> |

Are school medical services covered?

MAA covers occupational therapy services provided in a school setting for school-contracted services that are noted in the client's Individual Education Program (IEP) or Individualized Family Service Plan (IFSP). Refer to MAA's School Medical Services Billing Instructions. (See *Important Contacts*.)

What is not covered? [WAC 388-545-0300 (7)]

MAA does not cover occupational therapy services that are included as part of the reimbursement for other treatment programs. This includes, but is no limited to, hospital inpatient and nursing facility services.

(CPT procedure codes and descriptions are copyright 2001 American Medical Association.)

Fee Schedule

Due to its licensing agreement with the American Medical Association, MAA publishes only the official, brief CPT™ code descriptions. To view the full descriptions, please refer to your current CPT book.

| Procedure Code | Brief Description | July 1, 2003 Maximum Allowable | |
|----------------|---|-----------------------------------|------------------|
| | | Non Facility Setting | Facility Setting |
| 64550 | Apply neurostimulator | \$17.06 | \$5.46 |
| 97003 | OT evaluation | 48.00 | 37.31 |
| 97110 | Therapeutic exercises | 17.06 | 17.06 |
| 97112 | Neuromuscular reeducation | 17.52 | 17.52 |
| 97504 | Orthotic training | 17.29 | 17.29 |
| 97520 | Prosthetic training | 16.84 | 16.84 |
| 97530 | Therapeutic activities | 17.29 | 17.29 |
| 97532 | Cognitive skills development | 14.79 | 14.79 |
| 97533 | Sensory Integration | 15.70 | 15.70 |
| 97535 | Self care mngmt training | 18.65 | 18.65 |
| 97537 | Community/work reintegration | 16.61 | 16.61 |
| 97703 | Prosthetic checkout | 13.65 | 13.65 |
| 0002M* | <i>Discontinued with dates of service on and after October 1, 2003.</i> | | |

*State-unique code

(CPT procedure codes and descriptions are copyright 2002 American Medical Association.)

(Revised October 2003)

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Fee Schedule

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Billing

What is the time limit for billing?

State law requires that you present your final bill to MAA for reimbursement no later than 365 days from the date of service. (RCW 74.09.160)

- **For eligible clients:** Bill MAA within 365 days after you provide a service(s).
- **For clients who are not eligible at the time of service, but are later found to be eligible on the date of service:** Bill MAA within 365 days from the Retroactive¹ or Delayed² certification period.
- **MAA will not pay if:**
 - ✓ The service or product is not covered by MAA;
 - ✓ The service or product is not medically necessary;
 - ✓ The client has third party coverage, and the third party pays as much as, or more than MAA allows for the service or product; or
 - ✓ MAA is not billed within the time limit indicated above.

What fee should I bill MAA for eligible clients?

Bill MAA your usual and customary fee.

¹ **Retroactive Certification:** An applicant receives a service, then applies to MAA for medical assistance at a later date. Upon approval of the application, the person is found to be eligible for the medical services at the time he or she received the service. The provider **MAY** refund payment made by the client and then bill MAA for these services.

² **Delayed Certification:** A person applies for a medical program prior to the month of service and a delay occurs in the processing of the application. Because of this delay, the eligibility determination date becomes later than the month of service. A delayed certification indicator will appear on the MAID card. The provider **MUST** refund any payment(s) received from the client for the period he/she is determined to be Medicaid-eligible, and then bill MAA for those services.

Occupational Therapy Program

4. **Insured's Name (Last Name, First Name, Middle Initial):** When applicable. If the client has health insurance through employment or another source (e.g., private insurance, Federal Health Insurance Benefits, CHAMPUS, or CHAMPVA), list the name of the insured here. Enter the name of the insured except when the insured and the client are the same - then the word *Same* may be entered.
5. **Patient's Address:** Required. Enter the address of the Medicaid client who has received the services you are billing for (the person whose name is in *field 2*.)
9. **Other Insured's Name:** Secondary insurance. When applicable, enter the last name, first name, and middle initial of the insured. If the client has insurance secondary to the insurance listed in *field 11*, enter it here.
- 9a. Enter the other insured's policy or group number *and* his/her Social Security Number.
- 9b. Enter the other insured's date of birth.
- 9c. Enter the other insured's employer's name or school name.

- 9d. Enter the insurance plan name or the program name (e.g., the insured's health maintenance organization, private supplementary insurance).

Please note: DSHS, Welfare, Provider Services, Healthy Kids, First Steps, PCCM, Medicare, Indian Health, etc., are inappropriate entries for this field.

10. **Is Patient's Condition Related to:** Required. Check *yes* or *no* to indicate whether employment, auto accident or other accident involvement applies to one or more of the services described in *field 24*. ***Indicate the name of the coverage source in field 10d*** (L&I, name of insurance company, etc.).
11. **Insured's Policy Group or FECA (Federal Employees Compensation Act) Number:** Primary insurance. When applicable. This information applies to the insured person listed in *field 4*. Enter the insured's policy and/or group number and his/her social security number. The data in this field will indicate that the client has other insurance coverage and Medicaid pays as payor of last resort.
- 11a. **Insured's Date of Birth:** Primary insurance. When applicable, enter the insured's birthdate, if different from *field 3*.
- 11b. **Employer's Name or School Name:** Primary insurance. When applicable, enter the insured's employer's name or school name.

Occupational Therapy Program

- 11c. Insurance Plan Name or Program Name:** Primary insurance. When applicable, show the insurance plan or program name to identify the primary insurance involved. (*Note: This may or may not be associated with a group plan.*)
- 11d. Is There Another Health Benefit Plan?:** Required if the client has secondary insurance. Indicate *yes* or *no*. If yes, you should have completed *fields 9a.-d.* If the client has insurance, and even if you know the insurance will not cover the service you are billing, you must check *yes*. **If 11d. is left blank, the claim may be processed and denied in error.**
- 17. Name of Referring Physician or Other Source:** Required. Enter the referring physician or Primary Care Case Manager name.
- 17a. I.D. Number of Referring Physician:** Enter the seven-digit, MAA-assigned identification number of the provider who *referred or ordered* the medical service; OR 2) when the Primary Care Case Manager (PCCM) referred the service, enter his/her seven-digit identification number here. If the client is enrolled in a PCCM plan and the PCCM referral number is not in this field when you bill MAA, the claim will be denied.
- The referring provider's Medical Assistance provider number or name and the statement "Healthy Kids/EPSTDT referral" must be entered in the appropriate field.**
- 19. Reserved for local use:** Enter "T" for school contracted services noted in the client's IEP or IFSP. **If you have more than one EPA number to bill, place both numbers here.**
- 21. Diagnosis or Nature of Illness or Injury:** When applicable, enter the appropriate diagnosis code(s) in areas 1, 2, 3, and 4.
- 22. Medicaid Resubmission:** When applicable. If this billing is being submitted beyond the 365-day billing time limit, enter the ICN that verifies that your claim was originally submitted within the time limit. (The ICN number is the *claim number* listed on the Remittance and Status Report.)
- 23. Prior Authorization Number for Limitation Extensions:** When applicable. If the service or equipment you are billing for requires authorization, enter the nine-digit number assigned to you. Only one authorization number is allowed per claim.
- 24. Enter only one (1) procedure code per detail line (fields 24A - 24K). If you need to bill more than six (6) lines per claim, please use an additional HCFA-1500 claim form.**
- 24A. Date(s) of Service:** Required. Enter the "from" and "to" dates using all six digits for each date. Enter the month, day, and year of service numerically (e.g., October 04, 2003 = 100403). **Do not use slashes, dashes, or hyphens to separate month, day, or year (MMDDYY).**

Occupational Therapy Program

24B. Place of Service: Required. These are the only appropriate codes for this program:

| <u>Code Number</u> | <u>To Be Used For</u> |
|--------------------|-----------------------|
| 22 | Outpatient Hospital |
| 11 | Office |
| 12 | Home |
| 99 | Other |

24C. Type of Service: No longer required.

24D. Procedures, Services or Supplies CPT/HCPCS: Required. Enter the appropriate HCFA Common Procedure Coding System (HCPCS) procedure code for the services being billed.

24E. Diagnosis Code: Required. Enter the ICD-9-CM diagnosis code related to the procedure or service being billed (for each item listed in 24D). A diagnosis code is required for each service or line billed. Enter the code exactly as shown in ICD-9-CM.

24F. \$ Charges: Required. Enter your usual and customary charge for the service performed. Do not include dollar signs or decimals in this field.

24G. Days or Units: Required. Enter the appropriate number of units.

25. Federal Tax I.D. Number: Leave this field blank.

26. Your Patient's Account No.: Not required. Enter an alphanumeric ID number, i.e., a medical record number or patient account number. This number will be printed on your Remittance and Status Report under the heading *Patient Account Number*.

28. Total Charge: Required. Enter the sum of your charges. Do not use dollar signs or decimals in this field.

29. Amount Paid: If you receive an insurance payment or client-paid amount, show the amount here, and attach a copy of the insurance EOB. If payment is received from source(s) other than insurance, specify the source in *field 10d*. Do not use dollar signs or decimals in this field or put Medicare payment here.

30. Balance Due: Required. Enter balance due. Enter total charges minus any amount(s) in *field 29*. Do not use dollar signs or decimals in this field.

33. Physician's, Supplier's Billing Name, Address, Zip Code and Telephone Number: Required. Put the *Name, Address, and Telephone Number* on all claim forms.

Group: Enter the group number assigned by MAA. This is the seven-digit number identifying the entity (i.e., clinic, lab, hospital emergency room, etc.). When a valid group number is entered in this field, payment will be made under this number.

Sample HCFA-1500 Form

Occupational Therapy Program

- 10. Is Patient's Condition Related To:** Required. Check *yes* or *no* to indicate whether employment, auto accident or other accident involvement applies to one or more of the services described in *field 24*. ***Indicate the name of the coverage source in field 10d*** (L&I, name of insurance company, etc.).
- 11. Insured's Policy Group or FECA (Federal Employees Compensation Act) Number:** Primary insurance. When applicable. This information applies to the insured person listed in *field 4*. Enter the insured's policy and/or group number and his/her social security number. The data in this field will indicate that the client has other insurance coverage and Medicaid pays as payor of last resort.
- 11a. Insured's Date of Birth:** Primary insurance. When applicable, enter the insured's birthdate, if different from *field 3*.
- 11b. Employer's Name or School Name:** Primary insurance. When applicable, enter the insured's employer's name or school name.
- 11c. Insurance Plan Name or Program Name:** Primary insurance. When applicable, show the insurance plan or program name to identify the primary insurance involved. (*Note: This may or may not be associated with a group plan.*)
- 11d. Is There Another Health Benefit Plan?:** Required if the client has secondary insurance. Indicate *yes* or *no*. If yes, you should have completed *fields 9a.-d*. If the client has insurance, and even if you know the insurance will not cover the service you are billing, you must check *yes*. **If 11d. is left blank, the claim may be processed and denied in error.**
- 19. Reserved For Local Use - Required. When Medicare allows services, enter XO to indicate this is a crossover claim.**
- 22. Medicaid Resubmission:** When applicable. If this billing is being resubmitted more than six (6) months from Medicare's paid date, enter the Internal Control Number (ICN) that verifies that your claim was originally submitted within the time limit. (The ICN number is the *claim number* listed on the Remittance and Status Report.) Also enter the three-digit denial Explanation of Benefits (EOB).
- 24. Enter only one (1) procedure code per detail line (fields 24A - 24K). If you need to bill more than six (6) lines per claim, please use an additional HCFA-1500 claim form.**
- 24A. Date(s) of Service:** Required. Enter the "from" and "to" dates using all six digits for each date. Enter the month, day, and year of service numerically (e.g., October 4, 2003 = 100403). **Do not use slashes, dashes, or hyphens to separate month, day, or year (MMDDYY).**

Occupational Therapy Program

24B. Place of Service: Required. These are the only appropriate codes for this program:

| <u>Code Number</u> | <u>To Be Used For</u> |
|--------------------|-----------------------|
| 22 | Outpatient Hospital |
| 11 | Office |
| 12 | Home |
| 99 | Other |

24C. Type of Service: No longer required.

24D. Procedures, Services or Supplies CPT/HCPCS: Required. Enter the appropriate HCFA Common Procedure Coding System (HCPCS) procedure code for the services being billed. **Coinsurance and Deductible:** Enter the total combined coinsurance and deductible for each service in the space to the right of the modifier on each detail line.

24E. Diagnosis Code: Enter appropriate diagnosis code for condition.

24F. \$ Charges: Required. Enter the amount you billed Medicare for the service performed. If more than one unit is being billed, the charge shown must be for the total of the units billed. Do not include dollar signs or decimals in this field. Do not add sales tax.

24G. Days Or Units: Required. Enter the appropriate number of units.

24K. Reserved for Local Use: Required. Use this field to show Medicare allowed charges. Enter the Medicare allowed charge on each detail line of the claim (see sample).

26. Your Patient's Account No.: Not required. Enter an alphanumeric ID number, for example, a medical record number or patient account number. This number will be printed on your Remittance and Status Report under the heading *Patient Account Number*.

27. Accept Assignment: *Required.* Check **yes**.

28. Total Charge: Required. Enter the sum of your charges. Do not use dollar signs or decimals in this field.

29. Amount Paid: Required. Enter the Medicare Deductible here. Enter the amount as shown on Medicare's Remittance Notice and Explanation of Benefits. If you have more than six (6) detail lines to submit, please use multiple HCFA-1500 claim forms (see field 24) and calculate the deductible based on the lines on each form. **Do not include coinsurance here.**

30. Balance Due: Required. Enter the Medicare Total Payment. Enter the amount as shown on Medicare's Remittance Notice or Explanation of Benefits. If you have more than six (6) detail lines to submit, please use multiple HCFA claim forms (see field 24) and calculate the Medicare payment based on the lines on each form. **Do not include coinsurance here.**

32. **Name and Address of Facility Where Services Are Rendered:**
Required. Enter Medicare Statement Date *and* any Third-Party Liability Dollar Amount (e.g., auto, employee-sponsored, supplemental insurance) here, if any. If there is insurance payment on the claim, you must also attach the insurance Explanation of Benefits (EOB). **Do not include coinsurance here.**
33. **Physician's, Supplier's Billing Name, Address, Zip Code and Phone #:** Required. Enter the occupational therapy clinic or individual number assigned to you by MAA.

Sample A: Medicare Part B/Medicaid Crossover Form

Sample B: Medicare Part B/Medicaid Crossover Form

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